EXHIBIT A

```
IN THE UNITED STATES DISTRICT COURT FOR THE
 1
                EASTERN DISTRICT OF VIRGINIA
 2
                     RICHMOND DIVISION
 3
      * * * * * * * * * * * * * *
      DONNA K. SOUTTER, on behalf *
      of herself and those
      similarly situated,
 6
                    Plaintiffs,
 7
                                   * 3:10-CV-00107
      vs.
 8
      EQUIFAX INFORMATION
 9
      SERVICES, LLC,
10
                    Defendant.
11
12
         VIDEOTAPED DEPOSIITON OF SANDRA ARRINGTON
13
14
                        THURSDAY, SEPTEMBER 5, 2013
      DATE:
15
                        2:12 P.M. - 2:53 P.M.
      TIME:
16
                        IN-SIGHT STUDIOS
      LOCATION:
                         1111 1ST STREET SW
17
                        ROANOKE, VA 24016
18
      REPORTED BY: DAWN A. PIERCE, CSR, RPR, CRR
19
20
21
22
23
24
25
                                                          Page 1
```

1	Q And do you have any children besides	14:17:36
2	your daughter?	14:17:39
3	A Yes.	14:17:48
4	Q And who is your daughter who was working	14:17:50
5	with you with LexisNexis? What is her name?	14:17:54
6	A Paula Arrington.	14:17:57
7	Q How long have you been in what I call	14:17:58
8	the records gathering business? How long have you	14:18:06
9	gone to or interacted with the Virginia	14:18:10
10	courthouses?	14:18:16
11	A I will say approximately 20 years.	14:18:19
12	Q I had an opportunity to take three other	14:18:23
13	depositions last week for other contractors that	14:18:28
14	involved LexisNexis, and so I'm going to skip	14:18:30
15	through some of those categories; but I do want to	14:18:36
16	make sure that I at least go through your	14:18:39
17	experience.	14:18:41
18	As of today, you are still paid to	14:18:42
19	gather public Virginia judgment public	14:18:46
20	information, correct?	14:18:47
21	A Yes.	14:18:51
22	Q And you were paid by LexisNexis?	
23	A Yes.	
24	Q Do you know the actual or the legal name	
25	of the LexisNexis entity that hired you?	

1			
	1	Choice Point?	14:21:03
	2	A There was a company before that one, but	14:21:06
	3	I don't remember what it was, the name of it right	14:21:09
	4	now. I know the one before it was Credit I	14:21:12
	5	think it was Credit Bureau of Southwest Virginia,	14:21:15
	6	was the first one. And then the second one, I	14:21:19
	7	can't remember. Then I know Choice Point came	14:21:20
	8	along.	14:21:22
	9	Q Do you know if it was National Data?	14:21:25
	10	A National data.	14:21:28
	11	Q NDR?	14:21:35
	12	A Yes, it was NDR. Yes, I think that is	14:21:37
	13	what it was, NDR.	14:21:42
	14	Q And so, those are at least let's	14:21:46
	15	just take it from the Choice Point and going	14:21:49
	16	forward. The only two entities since you began	14:21:52
	17	doing this work for Choice Point, the only two	14:21:55
	18	entities that have hired you to do records	14:22:02
	19	retrieval of Virginia court documents and court	14:22:10
	20	information have been Choice Point and LexisNexis?	14:22:13
	21	A Yes.	14:22:15
	22	Q As of today, do you know the General	
	23	District Courts jurisdictions that are your	
	24	responsibility or your territory?	
	25	A Yes. Page 11	
		rage 11	

1	Q	Can you slowly list them for me?	14:22:33
2	А	Yes. You want them as a whole, because	14:22:34
3	my daughte	r and myself, we work these together? Is	14:22:38
4	that I	will give you all of it, our territory?	14:22:39
5	Q	Sure. Let's go ahead and get the	14:22:41
6	territory	and then I will ask what you do and what	14:22:47
7	your daugh	ter does.	14:22:47
8	A	Okay. It is Martinsville, Virginia;	14:22:50
9	Henry Coun	ty.	14:22:55
10	Q	Okay.	14:23:03
11	А	Henry County.	14:23:08
12	Q	Okay. How many of them are there?	14:23:10
13	A	I think there is eight. Let me count	14:23:11
14	them. I t	hink it is eight. I think it is eight.	14:23:12
15	Q	All right. So Henry County is the	14:23:14
16	second one	?	14:23:22
17	А	Okay. And then there is	14:23:45
18	Q	What is the third?	14:24:10
19	A .	Franklin County courthouse, yeah. Then	14:24:12
20	there is M	Montgomery County, Danville, Pittsylvania,	14:24:13
21	Galax, Flo	yd and Carroll County.	14:24:19
22	Q	Have you ever been responsible for	
23	Roanoke?		
24	A	No. My daughter has, but I never have.	
25	Q	Okay. So what counties is your daughter Page 12	
		1 450 12	

		!
1	Radford today?	14:28:01
2	A No, I don't.	14:28:03
3	Q What are you hired to do or what	14:28:07
4	information are you hired by LexisNexis to obtain	14:28:10
5	from these eight counties?	14:28:13
6	A I collect the judgments, the data, yes.	14:28:16
7	Q You collect just the original judgments?	14:28:20
8	A I go to the original they have like a	14:28:22
9	binder. I don't do it off the computer. They have	14:28:23
10	a binder and that is what I use.	14:28:26
11	Q And is that true for all eight of these	14:28:30
12	counties?	14:28:33
13	A Yes.	14:28:34
14	Q If you wanted to use the computer, there	14:28:39
15	is a computer in each county Clerk's office, is	14:28:40
16	that correct?	14:28:47
17	A Martinsville, no. There is	14:28:49
18	Q Martinsville does not?	14:28:51
19	A No. And it ties it up and would	14:28:52
20	Q It would tie it up at Martinsville or	14:28:55
21	tie it up	14:28:58
22	A You know, just in general because	
23	putting in the work, it ties the computer up for	
24	other people.	
25	Q And so what information can you obtain Page 15	
	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	2 A No, I don't. 3 Q What are you hired to do or what 4 information are you hired by LexisNexis to obtain 5 from these eight counties? 6 A I collect the judgments, the data, yes. 7 Q You collect just the original judgments? 8 A I go to the original they have like a 9 binder. I don't do it off the computer. They have 10 a binder and that is what I use. 11 Q And is that true for all eight of these 12 counties? 13 A Yes. 14 Q If you wanted to use the computer, there 15 is a computer in each county Clerk's office, is 16 that correct? 17 A Martinsville, no. There is 18 Q Martinsville does not? 19 A No. And it ties it up and would 20 Q It would tie it up at Martinsville or 21 tie it up 22 A You know, just in general because 23 putting in the work, it ties the computer up for 24 other people. 25 O And so what information can you obtain

1			
	1	in the computer that is not already in the binder?	14:29:22
	2	A I don't know. I mean I guess they are	14:29:23
	3	the same. I just use the binders all of the time.	14:29:26
	4	Q And the binders have all of these	14:29:29
	5	judgments?	14:29:33
	6	A Yes, sir.	14:29:37
	7	Q Does it also have the Warrant of Debts?	14:29:40
	8	A Yes.	14:29:50
	9	Q Now, is there any I think you just	14:29:52
	10	answered the question; but again, I want to be	14:29:55
	11	clear. Is there any difference strike that. I	14:30:00
	12	will withdraw that.	14:30:04
	13	Have you ever obtained judgment	14:30:07
	14	information from one of the court's computers?	14:30:10
	15	A They have done it for me before, yes. I	14:30:17
	16	have well, I take that back. I have, too. They	14:30:20
	17	have let me use their computer sometimes, but most	14:30:23
	18	of the time I will ask them for it.	14:30:25
	19	Q And what about your daughter, does she	14:30:27
	20	ever use the computers to gather judgment	14:30:29
	21	information from the Virginia General District	14:30:33
	22	Court clerk's offices?	
	23	A Hers is pretty much like mine. It is	
	24	folders, when she collects; but she hasn't been	
	25	doing it lately because I have been doing it. But Page 16	
		rage to	

1	Q Now, let's talk about category two.	14:41:51
2	Category two are dispositions. The most common is	14:41:52
3	satisfactory.	14:41:55
4	A Yes.	14:41:57
5	Q You understand what I'm talking about?	14:42:04
6	A Yes.	14:42:08
7	Q Are you currently responsible for	14:42:12
8	collecting category two, that is all dispositions?	14:42:17
9	A Yes.	14:42:22
10	Q And how far or how long back do you	14:42:25
11	recall that it has been your responsibility to	14:42:28
12	collect every disposition at these eight counties?	14:42:31
13	A Well, at one time they did a printout	14:42:35
14	for us at the courthouse and put satisfactions, but	14:42:42
15	they stopped. That has probably been it has	14:42:46
16	been a while, maybe three years or so ago. Three	14:42:56
17	or four years ago, they stopped.	14:42:57
18	Q And since the printout stopped three or	14:42:59
19	four years ago, how do you collect dispositions	14:43:04
20	without the printouts?	14:43:07
21	A When I collect my records, monthly	14:43:09
22	records, I collect them then and that is you	
23	know, I collect if they are satisfied, I get	
24	them.	
25	Q So, in the courthouse, you actually look Page 25	

١			
	1	at the underlying review of the Court records,	14:43:28
	2	including any orders to vacate or notices of	14:43:32
	3	satisfaction, etcetera, correct?	14:43:35
	4	A When I collect judgments, I collect	14:43:42
	5	them, yes, based if that is what you are saying.	14:43:46
	6	When I go get my judgments and they are satisfied	14:43:49
	7	and vacated, that is how I collect them.	14:43:56
	8	Q Are you able to using the process you	14:43:58
	9	follow in these eight courthouses, are you able to	14:43:58
	10	collect all systematically attempt to collect	14:44:00
	11	all of the judgments, dispositions	14:44:05
	12	A Yes.	14:44:10
	13	Q except an occasional one?	14:44:13
	14	A No, not all. I mean I can't collect all	14:44:17
	15	because, you know, if they satisfied back in '04 or	14:44:22
	16	'95, you know, I would have to go through all of	14:44:28
	17	those folders.	14:44:30
	18	Q So, all of the dispositions that come in	14:44:35
	19	today, you would be responsible to collect all of	14:44:38
	20	the ones that they had?	14:44:40
	21	A Yes. That was there, yes.	14:44:41
	22	Q And that would be true for four years,	
	23	correct?	
	24	A Yes. Yes. Ever since they stopped	
	25	giving me the printout, I get what I have in my Page 26	

1	folders.	14:45:15
2	Q Okay. Do you know what this the	14:45:19
3	lawsuit that has caused this deposition, do you	14:45:21
4	know what that lawsuit is about?	14:45:29
5	A No, sir; I don't.	14:45:30
6	Q When was the first time that you heard	14:45:34
7	about a lawsuit brought involving the collection of	14:45:37
8	judgment record?	14:45:41
9	A I got a subpoena from this lawyer. I	14:45:43
10	can't even remember her name. That is the first I	14:45:45
11	knew about it.	14:45:47
12	Q How long ago did you receive that	14:45:52
13	subpoena and what did you do?	14:45:55
14	A I e-mailed Demi, my territory	14:45:56
15	coordinator, and told her what was going on.	14:45:58
16	Q And then what was the next communication	14:46:02
17	you had?	14:46:14
18	A She told me that she would get in touch	14:46:15
19	with the attorney and, of course, Ron, he got in	14:46:28
20	touch with me.	14:46:32
21	Q If you would, take a look at Exhibit 3.	14:46:40
22	You don't have to read it. These are the documents	
23	that these are the documents that Mr. Raether	
24	gave us. Mr. Raether's office put things on the	
25	bottom, so you can see the numbers one through 422. Page 27	

ı			\
	1	MR. RAETHER: Did he say 122?	14:47:05
-	2	BY MR. BENNETT:	14:47:08
	3	Q And I'm looking at it appears to just	14:47:13
	4	be some manuals that you have from LexisNexis.	14:47:17
	5	We had also requested any communications	14:47:24
	6	you had had with LexisNexis due to your	14:47:28
	7	communications to them and their communications to	14:47:29
	8	you. Have you provided e-mails, letters or other	14:47:33
	9	communications to Mr. Raether, when provided these	14:47:36
	10	documents to him?	14:47:39
	11	A I looked, but I have my computer was	14:47:45
	12	full and I deleted pretty much everything. I have	14:47:48
	13	looked and I cannot find anything. If I had, I	14:47:53
	14	would have gave them to him, but I did not.	14:47:59
	15	Q In your time working with LexisNexis,	14:48:00
	16	has anybody or any any communication from	14:48:11
	17	LexisNexis ever advised you to regularly delete	14:48:24
	18	e-mail?	14:48:28
	19	A No.	14:48:29
	20	Q Looking at this, are you aware of any	14:48:41
	21	systematic problems or accuracy problems with the	14:48:45
	22	way that any of their towns keep track of their	
	23	judgment or their judgment disposition data?	
	24	A Well, sometimes when I am working, like	
	25	the amount or certain things, maybe a date or Page 28	

1			
	1	something doesn't look clear, I will ask the clerk,	14:49:05
	2	you know, to verify the amount; or if there is	14:49:09
	3	something that doesn't look right, I will ask her a	14:49:11
	4	question about it and she will look it up for me.	14:49:19
	5	Q But other than that type of concern,	14:49:23
	6	like maybe the legibility or the amount that is in	14:49:26
	7	the record or copy, do you have any other any	14:49:27
	8	other accuracy concerns or systematic problems with	14:49:33
-	9	the accuracy of information in any of these	14:49:34
	10	courthouse?	14:49:42
	11	A No, sir.	14:49:43
	12	Q All right. Let's take a moment off the	14:49:46
	13	record.	14:51:30
	14	THE VIDEOGRAPHER: Off the record at	14:51:31
	15	2:49 p.m.	14:51:36
	16	(Off the record)	14:51:38
	17	THE VIDEOGRAPHER: On the record at	14:51:40
	18	2:51 p.m.	14:51:41
	19	MR. BENNETT: Ma'am, I don't have any	14:51:44
	20	further questions, but Mr. Goheen may, the	14:51:45
	21	other gentleman that is on the screen.	14:51:47
	22	THE WITNESS: Thank you.	
	23	MR. GOHEEN: I don't have any questions.	
	24	I thank you for your time today, ma'am.	
	25	THE WITNESS: You are welcome. Page 29	
		* # 9	